



ATHO ULLAH S.Kom., SE.

WORK EXPERIENCE

IT PRODUCT MANAGER

Pazemo - PT Giat Bangun Indonesia | May 2022 - Present

- Research and analysis of market, user and product strategy & roadmap.
- Analyzing product performance and redesigning as required
- Designing, developing and managing activities from product definition & planning to production and release
- Managing prioritization and trade-offs between customer experience, business impact, performance, and post-launch support
- Working cross-functionally with design and technology teams to ensure timely and quality release of product/ enhancements
- Work closely with the Business team to create and maintain a product backlog based on business value or ROI.

PROCESS EXCELLENCE SENIOR ASSOCIATE

LinkAja - PT Fintek Karya Nusantara | Feb 2019 - May 2022

- Proactively evaluate processes cross functions (Operations, Business Development, etc.) for simplification and robustness
- Works in collaboration with the PMO/ Product team to assure new tools and evaluation methods are being identified and incorporated to improve processes associated with standard deployment.
- Provide process excellence tools, guidance and expertise to evaluate processes associated with the standards to assure that they are robust
- Continuously improved and maintained business processes in compliance with regulations and consistent with industry
- Identify, manage, and execute improvement for operational processes and prioritises resources.

MFS MERCHANT & PARTNER OPERATIONS OFFICER

TCash - TELKOMSEL | Jul 2018 - Feb 2019

- Perform the fulfillment process for the merchant onboarding process
- Manage the readiness of the merchant's systems and operations. Fulfilling the operational SLA set to the device partner in accordance with applicable procedures and manage merchant complaints related to operations
- in accordance with applicable procedures. Collaborate with IT, Partnership and Local Merchant teams for the merchant's operational readiness process.

IT TECHNICAL SUPPORT OFFICER

Ipay88 Indonesia | Mar 2016 - Jun 2018

- Monitoring overall infrastructure and critical system performance and availabilities
- Managing and processing internal user requests
- Reporting and escalating issues to related teams
- Reviewing technical product change request
- Researching new technologies or improvements for monitoring system

EDUCATION

BACHELOR OF COMPUTER SCIENCE & BACHELOR OF ECONOMICS

School of Information System and Business Management

Bina Nusantara University | 2009 - 2014

PROFILE

Date of Birth : June 5th 1991
Gender : Male
Status : Married
Address : Jl. Pintu Air V No. 20B 006/002 Pasar Baru Jakarta Pusat 10710

PROFESSIONAL SKILLS

Business Development
System Analyst
SEO and Google Analytics
Project Management
UI/UX Design
Photo Editing
Digital Marketing
Photography
Flutter

CERTIFICATIONS

UX-PM Level 1 by UX Alliance via Somia

PROJECTS

Field Force System
Alert Management System
Onboarding Management System
Company Website of iPay88
Non Profit Organization Portal
Travel Agency Web Booking
Boarding School Data Center

CONTACT

P : +62 811 911 0087
E : atho@athoullah.com
W : www.athoullah.com

SOCIAL

Facebook : fb.me/AthoUllah1
Instagram : @athoullah
LinkedIn : in/athoullah
Twitter : @athoullah